Why Price Optimization is not **Enough!**



11 March 2021

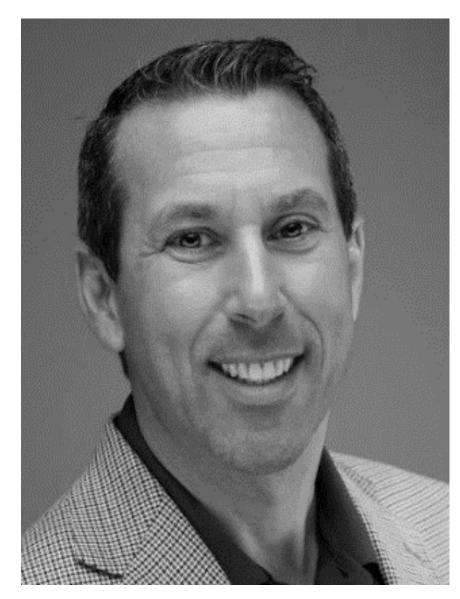


Presenters



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Pricing Execution

Price Strategy

- Price Objective
- Demand
- Costs
- Competition
- Pricing Method
- Final Price

Price Execution

- Intelligent Approvals
- Discount Guidance
- Discount Optimization
- Price Analysis
- Leakage Visibility
- Price Commitment

Price Agreement





My 3 Critical Factors for Pricing

"My Sales team didn't have the optimal discount until after quoting..."
...You need an integrated process for price strategy and execution!

Optimizing pricing more than price optimization

Best of breed for price strategy and execution

Don't treat all business units the same

One tool for all business units may not work

Changing Behavior through insights & guidance

• Facts, context and guardrails





Why Price Execution?

A 1% improvement in each profit lever increases a company's operating profits by . . .

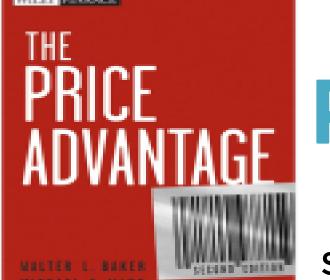
Fixed Costs 2%

Volume 3%

Variable Costs 7%

Realized Price 10%

"...companies earn an 8% increase in operating profit for every 1% of improvement in realized price." Bain, 2014







Metrics/KPI's I Used for Price Execution



Questions I Had....

- 1. What is the correct discount?
- 2. Why are some of my sales reps over-discounting?
- 3. How do I know If I have a discount problem?

Analyze by Line of Business, Product, Segment, and Geography

Price Realization % Discount %, Margin % Price Thresholds Deal S	Ze
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Price Execution Maturity Model

"How many Sales Reps & Management actual know the right discount?"

Behavior & Intelligence

Process

Current State

Gut

No Guidance

Discount Based on Deal Size

Guidance with No Segmentation

Guidance with Segmentation

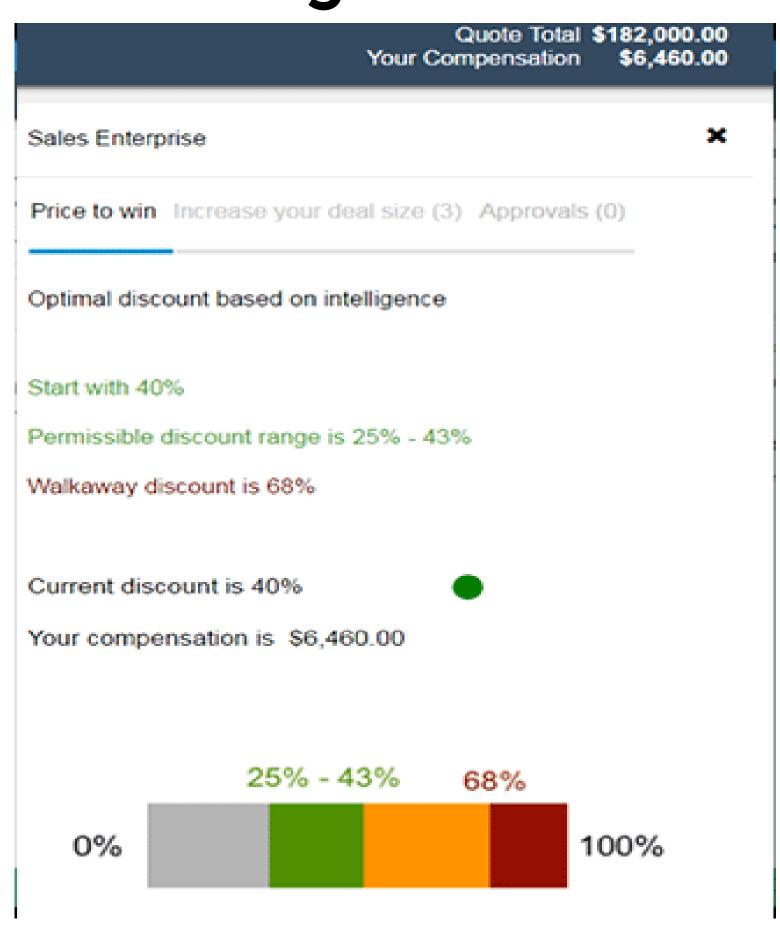
Discounting Insights

Up and to the right unlocks margin and revenue!



Insights, Guidance & Guardrails

Sales Insight & Guidance



Mgmt. Workflow with Insights

Discount	Price / SHP	Approval	Score	Probability	Contribution
14.00%	43.55		100	33%	6,980
16.50%	42.20		88	50%	9,935
19.00%	40.98		76	66%	12,212
21.50%	39.76		65	79%	13,610
24.00%	38.41		52	88%	14,061
26.50%	37.19		41	94%	13,724
29.00%	35.97		30	97%	12,956
31.50%	34.62		17	98%	11,834



-- "My reps argued discounts with their mgmt. because they did not have insights"



Behavior - Contextual Price







Implementing Pricing Controls

Unified Sales Experience

- Single quoting tool for all products (hardware, Software, Services) regardless of the data source
- My tool lived separately for 1yr. After we had confidence with it, we integrated it with the Sales quoting experience
- Focus on experience & usability for each separate team

Start Small

- Find the right business unit
- All lines do not need guidance

Business Units Price Differently

- Don't try and make all teams use the same price strategy tool, Services and Product are very different calculations
- Focus at the line item for guidance

Inclusion Strategy

- Get Sales involved early
- Have a value proposition for all teams, "What's In It For Me"





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Thank you!

Questions?

